



बैंक ऑफ महाराष्ट्र
Bank of Maharashtra

भारत सरकार का उद्यम

एक परिवार एक बैंक

CISO CELL

Head Office, Pune - 411005

Dear Valued Customer,

10.06.2022

Thank you for banking with Bank of Maharashtra!

Security of your account is of utmost importance to us. In our endeavour to continue educating our customers on security, we are hereby publishing the Customer Awareness Series - 35. Please find the same below. Hope you will find it useful and informative.

Customer Awareness Series – 35
Mobile Banking Application Security Measures

With increase in digital reach of the Bank towards its customer, Mobile Banking Application plays an important role for the convenience and ease of the customer. Mobile Banking Application enables the customer to access their Account information anytime, from anywhere. However, with the increase in Cyber Crime and other fraudulent activities it is also necessary to enhance the security and precautions to be carried out while using Mobile Banking Application. Some of these security measures are listed below:

1. Download apps only from official stores like Google Play Store for Android, Apple App Store for iOS. Never download or install software from any untrusted sources.
2. Enable SMS notifications for your Banking transactions.
3. Make sure antivirus is installed and running on your devices.
4. Keep all software and applications of your devices upto date; in particular, operating systems, antivirus software, etc.
5. Use only an HTTPS connection on the internet.
6. Choose a strong password/ PIN for your Mobile Banking application.
7. Don't save your passwords on the devices.
8. Look carefully for the permissions granted to each Application as per their need.
9. Do not respond to offers for getting KYC updated / expedited.
10. Always access the official website of the bank or contact the branch.

- Chief Information Security Officer,
Bank of Maharashtra