Ready-reckoner for borrower-wise credit outreach by Bank of Maharshtra, post lifting of lockdown under COVID-19

Credit Support	Time Frame	Existing borrower category	Mode of submission of loan request	Checklist of information/docu ments required	Dedicated helpline no. and dedicated email account for COVID-19 related queries, facilitation and grievances
 A. 'Ad-hoc Line of credit- COVID-19' for MSME and Corporate Borrowers i)Working capital demand loan by way of 'SLC- MSME/WC' especially for MSME Borrowers ii)Financial Assistance to SHG Members by 'Mahabank SHG Rahat Yojana- COVID-19' iii) Agriculture special product 'COVID-19 Mahabank Kisan Rahat Yojana for Farmers' and 'COVID- 19 Mahabank Kisan Rahat Yojana for Farmers' and 'COVID- 19 Mahabank Kisan Rahat Yojana for Agro Based Industries / Units' 	1) Request - Within 4 working days of lifting of lockdown 2) Visit to Branch for submission of application/docum ents-within 2 to 5 working days of lifting of lockdown 3) sanction and disbursement/limit enhancement by the bank-within 3 to 6 working days of lifting of lockdown	MSME Corporate Agriculture SHG	By Registered E-mail ID OR Directly at Branch Additional for SHG as below: i). Through Bank Sakhi wherever available ii). Directly by SHG Members . iii). Through SRLM representativ es	 Status of Business Activity Current status of payment of Salaries and Wages to employees Availability of labours / employee status of Logistics arrangement for official purpose quantum of fund required for revival Documents required for Credit: Up to two crore (existing working capital limit) - Request letter with duly filled application form as per type of facility Above two crore (existing working capital limit) - Cash Flow Statement along with request letter and duly filled application form as per type of facility Stock Statement as per type of facility Stock Statement Additional for Farmers- Land Revenue Records through Digital (online) Mode, wherever 	Dedicated Help line no: 020-25614275 Dedicated E mail ID: creditcovid19@maha bank.co.in Dedicated Help line no: 020-25614286 Dedicated E mail ID: creditcovid19@maha bank.co.in Dedicated Help line no: 020-25614342 Dedicated E mail ID: creditcovid19@maha bank.co.in Dedicated E mail ID: creditcovid19@maha bank.co.in

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B. Working Capital Reassessment on account of COVID impacted requirements (up to Rs.5 crore)	 Request for reduction in margin/increase in holding period for stock/Book Debts- within 4 working days of lifting of lockdown Submission of basic financial data-within 2 to 5 working days of lifting of lockdown Clarification by phone/e-mail- within 3 to 6 working days of lifting of lockdown Assessment and appraisal by the bank - within 4 to 7 working days of lifting of lockdown Documentation - within 5 to 8 working days of lifting of lockdown Sanction and limit enhancement by the bank- within 6 to 9 working days of lifting of lockdown 	MSME Corporate	By Registered E-mail ID OR Directly at Branch	 vi) Additional for SHG- Resolution for taking Loan under " MahaBank SHG Rahat Yojana - COVID-19" from Bank of Maharashtra 1) Status of Business Activity 2) Current status of payment of Salaries and Wages to employees 3) Availability of labours / employee 4) status of Logistics arrangement for official purpose 5) quantum of fund required for revival 6) Documents required for credit: i). Request letter with duly filled Application form as per type of facility ii). Stock Statement iii). Age wise debtor list iv). Projected Balance Sheet/sales and profit & Loss account statement for 2 years 	Same as above
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C. Working	1) Request may	MSME	Ву	1) Status of	Same as above
Capital	be sent through		-	Business Activity	
Reassessment	registered Email		Registered		
(above Rs.5	Id/ hard		E-mail ID	2) Current status	
crore)	copies/SMS-		0.5	of payment of	
	within 4 working		OR	Salaries and	
	days of lifting of		Discottoret	Wages to	
	lockdown		Directly at Branch	employees	
	2) Submission of			 Availability of 	
	basic finanacial			labours /	
	data viz.,			employee	
	estimated sales,				
	holding period of			4) status of	
	inventory &			Logistics	
	receivables,			arrangement for	
	sundry creditor levels to be			official purpose	
	provided for			5) quantum of	
	reassessment -			fund required for	
	within 4 to 7			revival	
	working days of				
	lifting of lockdown			6) Documents	
				required for credit:	
	3) Clarification by				
	phone/e-mail-			i). Request letter	
	within 6 to 9			with duly filled	
	working days of	Corporate		Application form	
	lifting of lockdown			as per type of	
	4) Assessment			facility	
	and appraisal by			ii). Stock	
	the bank - within 9			Statement	
	to 12 working			Clatomont	
	days of lifting of			iii). Age wise	
	lockdown			debtor list	
	5)Documentation -			iv). CMA data	
	within 11 to 14				
	working days of				
	lifting of lockdown				
	6) Sanction and				
	limit enhancement				
	by the bank-				
	within 12 to 15				
	working days of				
	lifting of lockdown				