



PRESS RELEASE

28.09.2011

Bank of Maharashtra launches MAHA SEVA, 24x7 info centre

Bank of Maharashtra launched "Maha Seva", a 24x7 single point contact to provide all information on the products and services of the Bank on 28-9-2011.

The state of the art Info centre was inaugurated at the hands of Shri A. S. Bhattacharya, Chairman & Managing Director of the Bank which was also attended by Shri M G Sanghvi, Executive Director and customers of the Bank.

Speaking on the occasion, Sri A.S. Bhattacharya stated that, through MAHA SEVA, any information on Bank's products and services can be obtained by customers and general public. Account related grievances also can be referred which will be quickly resolved. This is an integrated information facilitation centre now for enhancing the customer relationship.

The customers or public can call on the all-India toll free number '1800 233 4526' to reach the MAHA SEVA centre.

The customer care executives at the centre shall be available round the clock to provide information on ATM related issues, Internet Banking also.

The center has interactive voice response facility linked to the system to provide Account Information, Current Balance, last five transactions, cheque enquiry, etc to name a few services through the phone banking facility to those customers registered, without manual intervention.

The IVR facility shall also provide information on FEX rates for selected currencies.
