



Notification for Enhancing Security of Debit Card Transactions

Dear Customer,

In view of an advisory received from Reserve Bank of India regarding enhancing Security of Debit Card, following changes has been made with regard to Bank's Debit cards:

- Existing Cards which have never been used for E-Comm and/or Contactless and/or International transaction channels are disabled for respective types of transactions, however customer can enable these anytime just by giving a request to our nearest branch.
- In order to improve security of card transactions, Channel ON / OFF facility for ATM, POS, E-Comm & Contactless has now been introduced and the options are now available on request basis at nearest branch.
- Now customer can also have separate limits for ATM, POS, E-Comm & Contactless channels for a debit card.
- All new cards issued on or after 01 October 2020 will only be enabled for ATM & POS Domestic Channels by default only. However, upon receipt of a request from customer, Branch can enable Card for E-comm & Contactless channel also.

Enable/ disable of channel and updation of card limit facility on a 24X7 basis shall be also made available to customers through Internet Banking ,Mobile Banking facility shortly.

General Manager
Information Technology